



Frequently Asked Questions
PERFORMANCE YEAR 2026

Master Leadership Development Program in Bangkok

(Leadership Training Seminar (LTS) PY26 Bangkok 2 nights extension for Emeralds and Founders Emeralds experience)

1. When can I qualify for the experience at LTS PY26 Bangkok?

In Performance Year 2026 (1 September 2025 to 31 August 2026).

2. Do I need to qualify for a new Emerald Bonus Recipient (EBR)* in Performance Year 2026 (PY26)?

No, you can be either new, requalified or comeback EBR, but It's essential that you achieve this by the end of PY26. In addition, you need to grow a minimum of 6 Frontline Qualifications (FQ) in the Core Plus+ Leadership Plus Incentive+ compared to PY25.

3. What if I am an EBR and grow less than 6 FQs in PY26?

In this case, you would not qualify for this experience.

4. My highest level in PY26 is Diamond. Am I qualified for this program?

No, this program is only for Emeralds and Founders Emeralds with Annual Emerald Bonus in PY26 that grow a minimum of 6 FQs in the Core Plus+ Leadership Plus Incentive+ compared to PY25.

Ada/Wuxi Business Experience Trip

1. Do I qualify for this trip if I requalify for Emerald in PY26?

No, this trip incentive is exclusively available for:

- new Emeralds and Founders Emeralds with an Annual Emerald Bonus in PY26
- new Diamonds and above with an Annual Diamond Bonus** in PY26
- requalified Diamonds and above with an Annual Diamond Bonus who grow a minimum 6 FQs in Leadership Plus Incentive+ in PY26 compared to PY25
- 2. Do I qualify for this trip if I qualify as a New Founders Diamond in PY26?

Yes, if you will also qualify for the Annual Diamond Bonus in PY26.

3. Do I qualify for this trip if I qualify for any of the new Global Award Recognition (GAR) levels (Executive Diamond and above) in PY26?

Yes, if you will also qualify for the Annual Diamond Bonus in PY26.

4. My highest level is Founders Emerald, but I didn't requalify for Founders Emerald in PY25. What do I need to do to qualify for the incentive?

You will have to qualify as a new Diamond with an Annual Diamond Bonus in PY26.

5. Do I qualify for this trip if I requalify for Diamond in PY26?

> Yes, if you will also grow a minimum of 6 FQs in the Leadership Plus Incentive+ in PY26 compared to PY25 and receive the Annual Diamond Bonus in PY26.

