

FAQ



g&h



General

What does g&h stand for?

g&h stands for goodness and health. For decades, families around the world have loved and trusted g&h products to look after their skin thanks to the gentle, safe and effective formulas. The new g&h range builds on this tradition, using Plant-Based Goodness to bring the outside in and put healthy-looking skin first.

What's new about g&h products? What has changed?

For the first time:

- g&h Body Care products are formulated with Plant-Based Goodness – plant-based ingredients to nourish and care for your skin and botanical fragrances that indulge the senses.
- g&h products have been developed with a specific goal of reinforcing three of skin's core activities – maintaining moisture, strengthening its protective moisture barrier and sustaining nourishment.
- The g&h range includes essentials like sun protection, lip balm and foot cream. Also, the Refresh Body Wash has been updated with an exfoliating formula.
- Formulas used in g&h products are vegan, cruelty free and do not include harsh chemicals.
- The g&h Body Care range is built around a strong sustainability credentials, including a commitment to using 30% recycled material in bottle packaging, creating and using biodegradable formulas for rinse-off products and more.

How do g&h products support skin?

The g&h range has been designed and developed to support three core functions that skin naturally performs. They are:

- Maintain moisture
- Strengthen the protective moisture barrier
- Sustain nourishment

When you are younger, skin does these things naturally and easily. It has a strong moisture barrier to keep water in. It has plenty of the nutrients it needs to stay looking healthy. And with its strong barrier and its own protection mechanisms, skin can defend itself against the outside world.

But modern life has a way of wearing down skin and interfering with its core activities. Harsh cleansers can make the moisture barrier weaker. Then, a dry environment, such as heated or air-conditioned air, can quickly draw moisture out of skin, leaving it looking and feeling dry. Changing diets, as well as shifting sleep and stress patterns and other factors, can disrupt how skin gets and uses nutrients. UV rays from the sun, and aggressive molecules from pollution and other sources (you may have heard them referred to as free radicals) can build up, leading to damage over time. Eventually all this damage becomes visible as dullness, poor texture, uncomfortable dryness or tightness and other less-than-ideal effects.

Based on this insight, the g&h team identified specific plant-based ingredients to precisely reinforce skin's natural core activities. This targeted link between specific natural skin activities and the benefits of plant-based ingredients is at the core of our Plant-Based Goodness philosophy.



How do natural ingredients help address the skin’s needs?

Natural Skin Activity	Is Reinforced By	Plant-Based Goodness
Maintain moisture	Plant-Based Water Complex	Adds moisture to skin with Bamboo Complex Water or Cica Complex Water
Strengthen the protective moisture barrier	Plant-Based Essentials	Strengthens and supplements skin’s protection with ingredients like Ceramide (see each product page for details)
Sustain nourishment	Plant-Based Nutrients	Delivers nutrients to skin with ingredients like Nutrilite™ White Chia Oil and other plant-based ingredients (see each product page for details)

NOTE: Since each formula is crafted with the specific ingredients that suit it best, some ingredients mentioned are not included in some products. For more details, please refer to the individual product descriptions on Amway Online.

Are g&h products just for adults or are they suitable for children as well?

g&h products are suitable for the whole family, including children aged 3 and above. There are some products, such as the Protect Antiperspirant Deodorants (Roll-On and Spray) that are suited more to young adults than children, and products like exfoliating body washes are less likely to be used by a child. However, most g&h products – including the new Protect Sunscreen SPF50+ – are intended for use by children and adults alike.

What does “clean” mean in the context of a clean formula?

When formulating each product, special care was taken in ingredient selection. Plant-based and synthetic ingredients were chosen based upon their safety and efficacy profiles. We avoid ingredients that are on our ‘No’ list such as sulphate surfactants. Sulphate surfactants are commonly used in cleansing products (they are inexpensive, widely available and easy to work with), but these chemical cleansers can strip away skin’s moisture barrier. Instead, the experts responsible for the g&h range worked with plant-derived surfactants that align with our Personal Care clean philosophy and are naturally kind to skin.

What is the idea behind the three mini collections – Nourish, Refresh, Protect?

The three g&h collections support skin’s core functions and differentiate themselves through their fragrances and ingredient blends.

- **Nourish** products help nourish, comfort and maintain healthy-looking skin.
- **Refresh** products help refresh and hydrate the skin.
- **Protect** products help protect against odours, impurities, and wetness.

Each collection does this using its own specific blend of plant-based ingredients.

What if a customer really liked a previous-generation g&h product. What can I tell them? [INT]

It is understandable that a customer was fond of a previous-generation version of a g&h product. For any such customer, news of a discontinuation or replacement may not be received warmly, at first. However, it is important to emphasise to loyal g&h customers that the new generation of g&h products continues to deliver everything they know and love about the brand, enhanced with new options and experiences. That means new benefits, updated formulas, refreshed fragrances and a commitment to Clean that creates even more reasons to love g&h products.

The launch of the new g&h range is a great way to engage with customers on topics such as household composition, different family members' needs and preferences, and much more. The breadth of the range provides a great opportunity to address more needs and goals, find new favourite products, and introduce the younger generation to a refreshed g&h.

Is it possible to know what other consumers think about g&h products?

Consumer testing has been conducted. You can find approved claims in the product descriptions for each individual g&h product on Amway Online.

Plant-Based Goodness™

What does Plant-based Goodness mean in the context of g&h products?

g&h products are created with Plant-Based Goodness. And while, of course, the formulas all include botanical ingredients, the idea of Plant-Based Goodness goes far beyond the ingredient list.

What separates Plant-Based Goodness from rival brands that also highlight their use of natural ingredients?

g&h formulas with Plant-Based Goodness are:

1. PRECISE in helping to reinforce the three core activities of skin.
2. PROVEN with phytonutrients backed by phytochemical fingerprinting.
3. PRISTINE & PURE with safe, clean ingredients, including traceable ingredients.

Are g&h products 100% natural?

g&h are not 100% natural. The formulas use products that have Plant-Based Goodness at their core and are carefully made with only safe and effective ingredients, some of which are scientifically developed.

What are phytonutrients and why are they important?

“Phyto” comes from the Greek word meaning “plant.” And that’s exactly what phytonutrients are: plant nutrients — nutrients that are made naturally by plants. They are ideal for skincare because they are both powerful (in nature, plants generate them to grow, to stay strong and to protect themselves) and inherently natural.



Phytonutrients are at the heart of g&h formulas. Many of the plants used to provide ingredients for g&h products are cultivated on Nutrilite certified organic farms or NutriCert™ partner farms. At these specialised facilities, the plants are sustainably and meticulously grown to be pure and dense with nutrients, then carefully processed to yield their concentrated phytonutrient extracts.

Botanical fragrances

Are the different fragrances compatible?

Each of the individual fragrances used for the Nourish, Refresh and Protect mini collections was designed and developed to work in perfect harmony with the fragrances of the other collections. This means that, in addition to looking after your skin, you can also create personalised, indulgent fragrance experiences to follow you around on your daily routine.

What are the different fragrances?

A short description of the fragrance for each mini collection can be found below. More-detailed information about these fragrances – including their notes and the essential oils used – can be found in the ‘Collection- and product-specific questions’ section of this document.

Nourish

It is a green Fruity Floral scent having warm and sweet peach notes and a soft floral chamomile touch, the Nourish formulas deliver a healthy and nourishing feeling.

Refresh

With a fresh citrus aromatic scent, fresh orange notes, and aromatic geranium notes, the Refresh formulas deliver a refreshing and healthier feeling.

Protect

Features a Green Herbal scent, green eucalyptus notes, and an herbal white tea note that captures the pleasant freshness of a forest.

Suitability

Are g&h products recommended for a specific skin type?

The g&h products are designed for all skin types, with the exception of sensitive skin, for which products have not been specifically tested. Of course, individuals with special needs (like dermatitis) should seek specific advice from their dermatologist.

Do the g&h body washes change the skin's pH? (INTERNAL)

g&h body washes (e.g. Nourish Body Wash and Refresh Exfoliating Body Wash) are formulated to have a pH of less than 7, and therefore do not have a significant effect on the pH of the skin. (Skin pH, a measurement of its level of acidity, may be a question for some customers.)

Are g&h™ products pH-balanced?

All g&h formulas (except bar soaps) have been formulated to be slightly acidic, just like skin. A pH

number measures how acidic or alkaline something is; a pH of 7 or above (the scale tops out at 14) is alkaline, or basic, while a pH below 7 is acidic. The pH of skin is around 5.5, making it slightly acidic. (To maintain efficacy, g&h bar soaps have a slightly higher pH, closer to 9 or 10.)

Ingredients and formula

Do g&h products contain any animal ingredients?

There are no animal-derived ingredients in any g&h products. In addition, all¹ g&h products are registered with The Vegan Society. The Vegan Society requires that the manufacture and/or development of the product, and its ingredients, must not involve or have involved, the use of any animal product, by-product, or derivative.

Do g&h products contain honey?

g&h products¹ are registered with The Vegan Society so they do not contain honey. Because honey is a by-product of bees, it is not permitted in formulas registered with The Vegan Society.

Were g&h products tested on animals?

No, none of the g&h™ products were tested on animals. In the European Union, selling cosmetic products that have been tested on animals is prohibited. The ban on animal testing applies to both the final formulation and the ingredients of the product.

Are any g&h products formulated with no fragrance?

All g&h™ products are scented with the g&h exclusive signature fragrances, which were designed to appeal to both men and women.

Are g&h™ products formulated with no sulphates?

All g&h products have been formulated without the use or inclusion of sulphates. It is worth being aware that many liquid cleansers on the market today are formulated with sulphate surfactants. The decision to not use chemicals deemed as 'harsh' is a core component of the Personal Care Clean philosophy that all g&h products follow.

Traceability

What is traceability?

Traceability is about knowing where products come from and how they are made. It is the best assurance you can get of products you can feel good about using.

You need *proof* that products meet your expectations for safe, effective, responsibly sourced body care. Traceable details about where ingredients come from, how they're used in the product, what is done to prevent contamination and whether they are sustainably sourced can give you greater peace of mind and help you choose products for your family with confidence.

¹ Excluding products sold in China.

What does traceability mean for g&h products?

g&h brand traceability is proof of clean, sustainable, plant-based goodness.

The g&h brand is built on our belief that you have the right to know more about a product so you can make informed choices for your family. We understand that the best lotion for dry skin or the best baby wash for you is the one you trust to be safe and effective for your family.

That's why we're transparent about our traceable ingredients and how our products are made. The formulas used in g&h Body Care products are backed by traceable proof of the details that ensure the ingredients used are clean and that formulas are safe and effective. Formulating with traceable ingredients also reflects the g&h brand's commitment to being a good steward of the earth and its resources.

g&h products contain familiar plant-based ingredients with meaningful benefits that are derived from plants that are thoughtfully grown. The formulas are expertly blended to create unique, nurturing solutions that are tested to ensure their safety. You can trust that g&h products are made with consideration for the environment, as well as for your entire family because key details are tracked to prove it – from the science behind their creation, throughout manufacturing and packaging, all the way to their delivery to you.

How is traceability proof of clean products?

Clean is important. Only familiar botanical ingredients and other clean ingredients with proven skin benefits are on the 'yes' list of our clean guidelines and have a place in g&h products. Ingredients like parabens and sulphate surfactants are on the 'no' list, and thus have no place in g&h products.

But it takes more than a 'yes' list and 'no' list to trust that a product meets expectations. For g&h products, traceability means that there is documented proof of the measures taken to ensure the product is clean and safe, and that it delivers the skin benefits that the label promises. This includes proof that every precaution was taken to ensure that ingredients are not diluted, that every important step is signed off, and that the product was tested to verify its safety and effectiveness.

For ingredients sourced from Nutrilite- or NutriCert™ certified partner farms, there is the added benefit of knowing that the farms are organic and use sustainable practices. For these ingredients – White Chia Seed, Green Tea extract and Green Acerola – it truly is seed-to-skin traceability and transparency you can trust.

Why do the number of quality tests differ between g&h products and Nutrilite, Glister, and Artistry products?

g&h Body Care products are made in adherence with relentless manufacturing standards and product quality practices that are like those applied to Nutrilite supplements and Artistry skincare products. Processing steps are controlled, documented and verified multiple times for accuracy. Manufacturing equipment, rooms and facilities are continuously cleaned and sanitised, and thousands of swab tests are collected every year to confirm the effectiveness of cleaning practices.

The types of tests conducted on g&h products is similar to those performed on Nutrilite supplements and Artistry skincare products. The nature of ingredients, complexity of the product creation and the intended use of each product all influence the number of individual tests necessary to ensure that every batch produced meets quality standards. Processes that are more complex naturally result in a

higher number of tests. From ingredient testing to finished product testing, more than 200 tests are performed on g&h products to ensure every batch meets the brand's quality standards.

Where do the natural ingredients in g&h products come from?

g&h products make use of many different natural ingredients. The 'hero' ingredients are the White Chia Seed oil, Green Tea extract and Green Acerola, which all come from Nutrilite or NutriCert-certified partner farms, which are run according to sustainable practices.

Other products are sourced from approved suppliers, who have undergone rigorous checks and thorough, documented procurement processes. The goal with all natural or naturally derived ingredients is to maximise the natural benefits of these ingredients for skin, while respecting the natural environment in which they were produced.

How to use the product

What is the correct order of use for g&h™ products?

For best results, cleanse your skin before applying a body moisturiser or either of the two antiperspirant deodorants. All g&h products can be used as often as needed. Refer to the usage guidelines that accompany each product or the product descriptions online for further details.

Can I mix products from the Nourish, Refresh and Protect collections?

All of the products from across the g&h Body Care range have been designed to work in perfect harmony with other products from the range as part of your own personalised body care routine. For example, it is perfectly acceptable to use the Nourish Body Wash and then follow it with an application of Refresh Body Milk and a Protect Antiperspirant Deodorant (Roll-On or Spray). There are many different ways to 'mix and match' from across the entire g&h range. The fun is in finding your own favourites and discovering what works best for you and your family.

In addition, each of the botanical fragrances that have been specially formulated for the g&h mini collections (Nourish, Refresh, Protect) have been developed with the intention of them working in perfect harmony with each other, so you can indulge your senses and create your own fragrant, nature-inspired aura

Can the g&h body washes be used to cleanse your face and hair?

Nourish Body Wash is mild enough to be used on the entire body, including the face if needed (while taking care to avoid the eye area). Refresh Exfoliating Body Wash should be used on body skin only. For facial cleansing, many people will prefer the g&h Nourish Complexion Bar or one of the Artistry Skin Nutrition™ cleansers, which are developed specifically for this purpose. For sensational hair, we recommend Satinique™ hair care products.

How should g&h products be stored?

Prior to use, g&h products should be stored in a cool, dry place and out of direct sunlight. All g&h products have been developed to be stable under normal conditions. However, extreme heat or cold may cause instabilities (such as colour or fragrance changes) and should be avoided.

What is the shelf life of g&h products, and how long can I use them after opening?

The shelf life of an unopened g&h product is three years. Once a product has been opened, it should be used within a period of 12 months.

The pump on my product is not working. What should I do?

If this is your first time using the product:

- Make sure to unlock the pump. The pump was designed to ensure it remains locked during shipping. To unlock before first use, first ensure the closure is tightened, then rotate just the pump head to unlock it. TIP: Use the locking feature when travelling or storing your product.
- Prime the pump. Especially the first time, it may take about 10 pumps to get the product flowing. Gently tap the bottom of the bottle on a solid surface like a table or countertop, then keep pumping until the product is dispensed.

If the pump suddenly stops working while you are using the product:

- Gently tap the bottom of the bottle on a solid surface like a table or countertop, then pump a few times. The product should then dispense as usual. This occasionally happens when air pockets form at the bottom of the pump mechanism.
- If you haven't used the product in a while, any product that was left in the tip of the pump can dry out when exposed to air and could form a blockage. Use a toothpick or similar tool to remove any dried product, then pump a few times to refresh the flow.

What is the solid substance at the tip of the pump?

As with any formula, any portion of the product that is exposed to air will dry out over time. This is what happens at the tip of the pump if you have not used the product in a while. Use a toothpick or similar tool to remove any dried product, then pump a few times to refresh the flow. If you know you will not be using the product for an extended period of time, store it with the pump in the down-locked position, and clean out the tip before storing.

Where can I find out how to use a product?

The best place to find out how to use a product is to consult the product packaging. If you wish to consult this information before purchasing a product, check out the individual product description online.

Safety and caution

Are g&h products tested by dermatologists and for potential allergic reactions?

All g&h products are dermatologically and allergy tested to minimise the risk of allergies and irritation.

Are parabens bad for skin? (INTERNAL)

Parabens are a class of ingredients sometimes used in personal care products. They are typically included as preservatives, meaning they help prevent the growth of mould and bacteria within the formula, which is vital for safe use. In line with the g&h Personal Care Clean philosophy, a conscious decision has been made to not use parabens in g&h products. Instead, other highly effective preservative systems are used.

Are g&h products ophthalmologist-tested? (INTERNAL)

g&h products are not intended for use in or close to the eye area and so no ophthalmologist testing was required. However, all g&h products are dermatologically and allergy tested to minimise the risk of allergies and irritation.



Collection and product-specific Questions

Nourish

What are the key Plant-Based Goodness Ingredients in the Nourish mini collection?

PLANT-BASED WATER

Bamboo Complex Water

Made from bamboo and plant-derived glycerine, this water helps moisturise skin.

PLANT-BASED ESSENTIALS

Olive Oil-Derived Ceramide

This special type of lipid helps maintain the skin's moisture barrier.

Lipids are a key component of skin.

PLANT-BASED NUTRIENTS

Nutrilite™ White Chia Oil

From one of nature's richest superfoods, with phytonutrients and antioxidants to help visibly nourish and protect skin's healthy beauty. The White Chia in g&h products is grown on a certified-organic Nutrilité farm, which means unprecedented "seed-to-skin" traceability.

What is the fragrance used in g&h Nourish products?

The fragrance used in Nourish products is a green Fruity Floral scent that has warm and sweet peach notes and a soft floral chamomile touch. The fragrance of Nourish formulas delivers a healthy and nourishing feeling.

The fragrance has the following note structure:

TOP NOTES

- Green Tea
- Peach
- Chamomile
- Mandarin

MID NOTES

- Jasmine
- Rose
- Sweet Orange
- Orange Flower
- Muguet



BASE NOTES

- Cedarwood
- Vanilla
- Heliotrope
- Pine

What are the essential oils used in the Nourish fragrance?

Mandarin/Tangerine Oil, Orange Sweet Oil, Pine Oil, Sugar Derived Sandalwood Type Oil, Lemon Oil, Palmarosa Oil, Cedarwood Virginian Oil, Mentha Arvensis Oil, Chamomile Oil, Galbanum Oil.

How is the new Nourish Complexion bar different from its predecessor?

The Nourish Complexion Bar delivers virtually the same experience as the previous edition. Here's what has been updated:

- The formula is now vegan, with no honey and no colourant ingredients.
- The look of the Nourish Complexion Bar has been updated with a light golden translucency.
- The formula now has Olive Oil-Derived Ceramide and White Chia Oil to deliver on its promise of Plant-Based Goodness.

What does “break apart” mean and why is this useful?

The term “break apart” refers to the fact that the product has been developed to be easy to divide into smaller pieces. This makes it easy to share between people and bathrooms, or to divide between a gym bag, cosmetic bag and travel case.

Does g&h Nourish Body Wash change the skin's pH?

Nourish Body Wash is formulated to have a pH of less than 7, and therefore does not have a significant effect on the pH of the skin. (Skin pH, a measurement of its level of acidity, may be a question for some customers.)

Can g&h Nourish Body Wash be used to cleanse your face and hair?

Nourish Body Wash is mild enough to be used on the entire body, including the face if needed (avoid eye area). However, for facial cleansing, many customers will prefer g&h™ Nourish Complexion Bar or one of the Artistry Skin Nutrition™ cleansers. For sensational hair, Satinique™ hair care products should be considered.

Can g&h Nourish Body Lotion be used on the face?

The skin on your face is different to the skin on your body, and the two types of skin thrive with different care routines. Body care products can be used in an emergency if you absolutely need to moisturise your face, but they tend to be formulated with a higher level of fragrance than facial moisturisers, which could result in a greater chance of side effects, especially if they come into contact with the eyes. Body care products may also be more occlusive and may not absorb as well on facial skin, which could lead to blocked pores and even breakouts. For moisturisers and other products designed for facial skin, explore the Artistry Skin Nutrition™ collection.



Why do I need to use a separate Hand Cream, Foot Cream and body moisturiser? (Nourish Foot Cream, Nourish Hand Cream, Nourish Body Lotion)

The skin on different areas of our body has quite different needs, because the skin itself is different. Hands are constantly exposed to our environment, and are subject to frequent washing with various kinds of soap. Feet tend to be wrapped up in socks and shoes, and build up thick calluses from the natural pressures of walking. Hand skin, foot skin, underarm skin, other body skin and, yes, facial skin all differ in terms of skin thickness, which means the balance of moisturising ingredients and moisture barrier ingredients is adjusted for each area. To effectively address the needs of each area, we recommend using a product designed specifically for that area.



Refresh

What are the key Plant-Based Goodness Ingredients in the Refresh mini collection?

PLANT-BASED WATER

Bamboo Complex Water

Made from bamboo and plant-derived glycerine, this plant-based water helps moisturise skin.

PLANT-BASED ESSENTIALS

Olive Oil-Derived Ceramide

This special type of lipid helps maintain the skin's moisture barrier.

Lipids are a key component of skin.

PLANT-BASED NUTRIENTS

Nutrilite™ White Green Acerola

A fruit extract that is rich in Vitamin C, which helps provide antioxidant protection. This Green Acerola is grown on a certified-organic Nutrilite™ farms, which means unprecedented “seed-to-skin” traceability.

What is the fragrance used in g&h Refresh products?

With a fresh citrus aromatic scent, fresh orange notes, and aromatic geranium notes, the fragrance used in Refresh formulas delivers a refreshing and healthier feeling.

It has the following note structure:

TOP NOTES

→ Citrus

→ Orange

→ Lavandin

MID NOTES

→ Chamomile

→ Geranium

→ Grapefruit

BASE NOTES

→ Amyris

→ Vetiver

→ Patchouli



**What are the essential oils used in the Refresh fragrance?**

Amyris Oil, Chamomile Flower Oil, Geranium Oil, Ginger Oil, Grapefruit Oil, Lavandin Oil, Litsea Cubeba Oil, Orange Oil, Patchouli Oil, Vetiver Oil.

Does g&h Refresh Exfoliating Body Wash change the skin's pH?

Refresh Exfoliating Body Wash is formulated to have a pH of less than 7, and therefore does not have a significant effect on the pH of the skin. (Skin pH, a measurement of its level of acidity, may be a question for some customers.)

Can g&h Refresh Exfoliating Body Wash be used to cleanse your face and hair?

Refresh Exfoliating Body Wash should be used on body skin only. For facial cleansing, many customers will prefer g&h Nourish Complexion Bar or one of the Artistry Skin Nutrition™ cleansers. For sensational hair, Satinique™ hair care products are recommended.

Is g&h Refresh Exfoliating Body Wash suitable for use by young children?

g&h Refresh Exfoliating Body Wash has been developed exclusively for adult skin. It is one of the few products in the g&h range that is not suitable for the whole family.

Can g&h Refresh Body Milk be used on the face?

The skin on your face is different to the skin on your body, and the two types of skin thrive with different care routines. Some body care products can be used on the face in an emergency if you absolutely need to moisturise your face, but they tend to be formulated with a higher level of fragrance than facial moisturisers, which could result in a greater chance of side effects, especially if they come into contact with the eyes. Body care products can also be more occlusive and may not absorb as well on facial skin, which could lead to blocked pores and even breakouts. For moisturisers and other products designed for facial skin, explore the Artistry Skin Nutrition™ collection.





Protect

What are the key Plant-Based Goodness Ingredients in the Protect mini collection?

PLANT-BASED WATER

Cica Complex Water

Made from Cica (*Centella asiatica*) and plant-derived glycerine, this plant-based water helps soothe skin.

PLANT-BASED ESSENTIALS

Prebiotics

Derived from plants, this blend of prebiotic ingredients provides an energy source to help nurture a more optimised skin microbiome.

PLANT-BASED ESSENTIALS

Rosemary

This flavourful herb has a hidden ability to help soothe the skin.

PLANT-BASED NUTRIENTS

Nutrilite™-approved Green Tea Extract

A powerful botanical that provides antioxidant protection. The Green Tea used is grown on a NutriCert™ certified partner farm, which means unprecedented “seed-to-skin” traceability.

What is the fragrance used in g&h Protect products?

The fragrance used in Protect products features a green herbal scent, green eucalyptus notes, and an herbal white tea note that captures the pleasant freshness of a forest.

It has the following note structure:

TOP NOTES

- Bergamot
- Lemon
- Sage
- Eucalyptus

MID NOTES

- Floral
- Water Flowers
- White Tea

BASE NOTES

- Cedarwood
- Musk



**What are the essential oils used in the Refresh fragrance?**

Lemon Oil, Orange Oil, Eucalyptus Oil

Can you use Protect Hand Soap to cleanse your face?

Although the formula in this hand soap is mild, it was designed for use on hands and is not suitable for use on the face. For the face, you should consider using the Nourish Complexion Bar or an Artistry Skin Nutrition™ facial cleanser.

Are the Protect Antiperspirant Deodorant Spray and Roll-On products suitable for use by young children?

The g&h deodorant products are not intended or suitable for use by young children. They have been developed for young adults or adults, either male or female.

Protect UV SPF50+ is new to the range and I have some questions. Where can I find out more?

There is a FAQ document devoted specifically to this product You can download it from [ENTER LOCATION AND HYPERLINK](#)

